



Brief Profile of Dr. Dimple Sharma

Head of Department, Doctoral Research Centre
RIMT University, Mandi Gobindgarh, Punjab, India 147301

- **Research Supervision:** Successfully mentored **seven Ph.D. scholars**, guiding them through complex inquiries in HRM, women entrepreneurship, and digital financial literacy. My supervisory approach emphasizes rigorous data-driven analysis and the practical application of management theories.

- **Grant Acquisition & Project Management:** Proven ability to secure prestigious funding, including grants from the **ICSSR and ICHR**.

Leading a major research initiative on **21st-century elderly care**, focusing on innovation and best practices in social welfare.

- **Institutional Leadership:** As a **Course Director and Convener at RIMT University**, I have spearheaded over ten international and national events. My experience ranges from organizing high-level conferences on the **Indian Knowledge System** to conducting technical workshops on **AI in Research** and **SPSS Data Analysis**.

- **Published Scholarship:** Published author and a frequent contributor to **UGC peer reviewed journals**. My work, including the book *"Payment Banking & Customer Perspective,"* provides critical insights into the evolving financial landscape, service quality, and consumer behavior and as a member of **Editorial Committee** for the interdisciplinary book *'Harmony in Innovation.'* My research focuses on providing critical insights into consumer behavior, service quality, and sustainable innovation."